

# **Request for Quotation**

(No: 6609) dt.16.06.2023

For

# Charter Hiring of One (1) Helicopter for Emergency Medical Services (HEMS)

# **Commerce & Transport (Transport) Department**

5<sup>th</sup> Floor, Kharvel Bhawan Bhubaneswar, Odisha - 751001 Phone: 0674- 2536857 Email id: <u>transcivilaviation@gmail.com</u>

## NOTE:

- 1. Though adequate care has been taken while preparing this tender document, the Bidder is required to satisfy itself with respect to the completeness in all respects. Intimation of any discrepancy shall be given to this office immediately within 5 (five) days from the date of issue of this Tender Document on <a href="https://ct.odisha.gov.in">https://ct.odisha.gov.in</a> / <a href="https://ct.odisha.gov.in">https://ct.odisha.gov.in</a>
- 2. Commerce & Transport (Transport) Department reserves the right to modify, amend or supplement this Tender Document.
- 3. Even as this tender document has been prepared in good faith, neither Commerce & Transport (Transport) Department nor its employees or advisors make any representation or warranty, expressed or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness or reliability of information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender Document, even if any loss or damage is caused by any act or omission on their part.

#### **Contact details:**

To,

The Additional Secretary to Govt.-cum-Director of Aviation, Commerce & Transport (Transport) Department 5<sup>th</sup> Floor, Kharavel Bhavan, Bhubaneswar-751001 Tel: +91 (674) 2394439 Email: transcivilaviation@gmail.com INDEX

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DEFINITIONS

## DEFINITIONS

In this Tender Document, the following words and expressions (including in the Annexure's hereto) shall, unless the context requires otherwise, have the following meanings ascribed to them:

AMT	:	Aero Medical Transportation
AOP	:	Air Operator Permit
AUW	:	All Up Weight
Bid Document	:	This Tender Document
Bid Validity Period	:	Period of validity of the bid during which the bids will be acceptable as indicated in the Bid Document
Bidder	:	Bidding company or a bidding consortium submitting thebid. Any reference to the Bidder includes Bidding Company / Bidding Consortium/ Consortium, Member of a Bidding Consortium including its successors, executors and permitted assigns and Lead Member of the Bidding Consortium jointly and severally, as the context may require
СоА	:	Certificate of Airworthiness
CAR	:	Civil Aviation Requirements
Contract	:	Charter Hiring Agreement signed between successful bidder and relevant parties pursuant to the issuance of the Letter of Award
Designated Person	:	Person authorised by the Bidder to represent the Bidder/Consortium in its dealings with Commerce & Transport (Transport)Department
DGCA	:	Directorate General of Civil Aviation
EHR	:	Excess Hourly Rate
EMS	:	Emergency Medical Services
GPS	:	Global Positioning System
GST		Goods and Services Tax as applicable under the Goodsand Services Tax Act, 2016, as amended from time to time
HEMS	:	Helicopter for Emergency Medical Services
HFM	:	Helicopter Flight Manual
H&FW	:	Health & Family Welfare Department
Hrs	:	Hours
IFR	:	Instrument Flight Rules
INR	:	Indian Rupee
Kgs	:	Kilograms
Lease Agreement	:	Agreement entered into by the successful bidder and Commerce & Transport (Transport) Department pursuant to the issuance of Letter of Award.

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Lessee	:	Commerce & Transport (Transport) Department	
Lessor	:	Successful Bidder(s)	
LoA	:	Letter of Award issued by Commerce & Transport (Transport) Department in favour of the successful bidder intimating the bidder about selection as the successful bidder pursuant to this Tender Document	
LOPA	:	Layout of Passenger Arrangement Manual	
MGF	:	Monthly Guaranteed Flying Hours	
MoU	:	Memorandum of Understanding	
MSN	:	Manufacturer Serial Number	
NM	:	Nautical Mile	
NSOP	:	Non-Scheduled Operator Permit	
OEM	:	Original Equipments Manufacturer	
Operator	:	Successful bidder operating HEMS helicopter	
PAN	:	Permanent Account Number	
C & T (Transport) Department	:	Commerce & Transport (Transport) Department, Government of Odisha	
SOP	:	Standard Operating Procedures	
SPV	:	Special Purpose Vehicle	
Tender Document	:	Tender Document Noissued by Commerce & Transport (Transport) Department	
TRC	:	Tax Residency Certificate	
VFR	:	Visual Flying Rule	

## SECTION 1 NOTICE INVITING TENDER

# 1. NOTICE INVITING TENDER (NIT)

- **1.1.** Commerce & Transport (Transport) Department, Government of Odisha is desirous to develop Helicopters in Emergency Medical Service (HEMS) in order to provide a speedy medical outreach to needy citizens. It can cohesively augment the Emergency Medical Services (EMS) system in regions where challenging topography and road terrain prevent road ambulances to render timely medical aid. By utilizing the versatility of helicopters which are suitably equipped for EMS role, HEMS can increase the accessibility and timeliness of trauma care services to a wider population base across the country.
- **1.2.** The State Government has considerately introduced an initiative namely 'Mukhya Mantri Bayu Swasthya Seva (MMBSS)' which is a healthcare outreach programme. It was introduced particularly for the hinterlands of Kalahandi, Nuapada, Nabarangpur, and Malkangiri. The need of the hour is to extend the privilege throughout the state.
- **1.3.** Commerce & Transport (Transport) Department undertake a pilot project study in the state and the aim will be to incrementally achieve competency in safe and efficient operations by initially undertaking day secondary transfers before the onerous full-fledged HEMS is adopted. It would be graded learning approach to HEMS as this is the first-of-kind in Odisha.
- 1.4. HEMS will deploy one single-engine EMS configured helicopter for a year based out of the three hospitals helipad of the Odisha at (AIIMS, Bhubaneswar/ S.C.B. Medical College & Hospital, Cuttack/ Veer Surendra Sai Institute of Medical Science & Research, Sambalpur/ M.K.C.G Medical College & Hospital, Berhampur). However, Commerce & Transport (Transport) Department reserves the right to alter the location of designated HEMS base to optimize its utilization. In case of redeployment, relocation charges shall be made payable to the operator on mutually agreed actual costs. The advance notice for relocation shall be made at least 30 days prior or as mutually agreed if lesser. The duration may be extended by six months on same rates, terms condition on mutual consent. The helicopter shall be fitted with an airworthy EMS kit comprising stretcher and associated medical equipment and be able to carry one patient on stretcher and two medical personnel over a distance of 100nm (185 km). The helicopter would be on standby at 20 min response period from sunrise to sunset (+/- 20 minutes as per the provisions of relevant CAR) with its dispatch controlled by (AIIMS, Bhubaneswar/ S.C.B. Medical College & Hospital, Cuttack/ Veer Surendra Sai Institute of Medical Research, Sambalpur/ M.K.C.G Medical College & Hospital, Science & Berhampur).
- **1.5.** Tender Schedule and brief details of tender are as follows:

E-Tender No.	
Tender Document No.	
Mode of tendering	Through e-Tender <u>www.tendersodisha.gov.in</u>
/Submission of Bid	(Physical Bids will not be accepted)

Availability of Bidding document on web site	17/06/2023
Last date for receipt of queries	26/06/2023
Pre Bid Meeting	03/07/2023
Due date and time for submission of Bids	Upto 1500 hrs (IST) on 14/07/2023
Date and time for opening of Technical Bid	Upto 1530 hrs (IST) on 14/07/2023
Date and time for opening of Price Bid	To be notified to shortlisted eligible bidders separately.
Tender processing fee	As per instructions to bidders for E- Tendering
Earnest Money Deposit (EMD)	Rs. 5.00 Lakhs (Rupees Five Lakhs only)
Performance Bank Guarantee (PBG)	Amount equivalent to one month of quoted MGF amount (approx. 8.34% of one year contract value).
Bid Validity Period	120 days from the date of submission of Bid(s)
Contract Period	01 (one) year and can be extendable by Commerce &Transport (Transport) Dept. for another 06 (six) months
Mobilization period of helicopter	Within 75 days from the date of issue ofLetter of Award.
Bidder eligibility	<ol> <li>Existing AOP holder with minimum one helicopter</li> <li>Annual Turnover of the bidders should be 30% or more of the bid value.</li> </ol>
Parties in contract	AOP holder with (AIIMS, Bhubaneswar/ S.C.B. Medical College & Hospital, Cuttack/ Veer Surendra Sai Institute of Medical Science & Research, Sambalpur/ M.K.C.G Medical College & Hospital, Berhampur); Commerce & Transport (Transport) Dept. and H&FW Dept.

## **1.6.** Bidders Eligibility Criteria:

Following categories of Bidders are eligible to participate in the Tender-

- **a)** Existing AOP holder with minimum one helicopter
- **b)** Annual Turnover of the bidders should be 30% or more of the bid value. For the purpose of ascertaining parameter of turnover of the Bidder, average

annual turnover of the Bidder for the previous three financial years (2020-21, 2021-22 and 2022-23) as followed by the Bidder shall be considered.

- **1.7.** The Financial Bids will be evaluated on the basis of total cost implications to Commerce & Transport (Transport) Department during the 01 year contract period. The evaluation shall be carried out to select the least cost bid quoting lowest 40 flying hrs. i.e. MGF per month over a 12 month period.
- **1.8.** Pre Bid meeting will be held on as indicated above to clarify the queries raised by the prospective bidders. Bidders may email their queries on the Tender to Commerce & Transport (Transport) Department at <u>transcivilaviation@gmail.com</u> as indicated above. Commerce & Transport (Transport) Department reserves the right not to respond to any query or provide any clarification in its sole discretion and nothing in this clause shall be taken or read as compelling or requiring Commerce & Transport (Transport) Department to respond to any query or to provide any clarification. No queries and/or communication related to this tender shall be entertained after the date and time stated in this paragraph.
- 1.9. Bidder should submit their digitally signed bids on-line through Tenders Odisha Portal on <u>www.tendersodisha.gov.in</u>. Bidders shall submit their bids i.e. UN-PRICED Bid (Technical Bid) as per formats at Annexure T1 to T5 in Collaboration Folders of e-tendering system with all pages duly stamped & signed by the authorized signatory/ signatories of the Bidder and Price Bid as per format Annexure F1 with all pages duly stamped & signed by the authorized signatory/ signatories of the Bidder and Price Bid as per format Annexure F1 with all pages duly stamped & signed by the authorized signatory/ signatories of the Bidder, duly certified by company/ entity concerned.
- **2.0.** Bidders are requested to quote their prices strictly as per the format **Annexure F1** without altering the contents of it.
- **2.1.** The Technical Bid should be submitted as per Section 3, Section 4 and Annexure T1 to T5 wherein para wise response should be given by the Bidder. Technical Bid should not carry any indication of price in any manner whatsoever. Technical bids containing price information will be rejected.
- **2.2.** No bid shall be modified after the dead line for submission of bids.
- **2.3.** The Bidder shall bear all the costs associated with the preparation and submission of its bid, and Commerce & Transport (Transport) Department will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- **2.4.** Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents will be at the Bidder's risk. Tenders not complying with tender conditions and not conforming to tender specifications may result in the rejection of its bid without seeking any clarifications.
- **2.5.** The Bidder will have to bear all Direct and Indirect Tax liabilities involved in submission of this bid and operation of contract.

- 2.6. The Bid shall be valid for acceptance for the period of 120 days from the date of submission of bid(s) as indicated in the Tender Document (hereinafter referred to as 'Bid Validity Period') and shall not be withdrawn on or after the opening ofbids till the expiration of the Bid Validity Period or any extension agreed thereof.
- 2.7. In exceptional circumstances and preferably prior to expiry of the original Bid Validity Period, Commerce & Transport (Transport) Department may request the Bidder for a specified extension in the period of validity. The requests and the responses shall be made in writing. The Bidder will undertake not to vary/modify the bid during the Bid Validity Period or any extension agreed thereof. The bidders who do not extend the requested validity will be treated as unresponsive and tender will be evaluated with the remaining bidders.
- **2.8.** Bidders are advised in their own interest to ensure that the bid is uploaded in the system well before the closing date and time of the bid.
- **2.9.** Documents comprising of the Technical Bid and Price Bid:
  - a) All bidders to submit certificate of incorporation (Registration as a Company).
  - b) Operators to submit copy of NSOP/SOP issued by the regulatory authority.
  - c) Aircraft Operator to submit the Certificate of Registration of owned/ leased Helicopter.
  - d) All bidders to submit copy of valid Certificate of Registration, Certificate of Airworthiness and ARC of the Helicopters proposed to be offered on lease. Certificate that the offered Helicopter is free from any legal dispute.
  - e) The prospective Lessor shall provide its profile as per the format in Annexure T1 which must include at least the following information/documents:
    - Name & Address of the Lessor
    - Contact Person(s) & Contact Details (Address/Phone/Fax/E-mail) of the Lessor Name & Address of the main bank of the Lessor
    - Type wise Fleet & its size
    - Ownership Details of the Share Holders of the Lessor
    - To submit copies of audited Annual Report for the previous 03 (three) years
    - Documentary evidence for having title on the Helicopter offered for lease.
    - GST Registration number.
  - f) Details of Pilots with validity of license, medical fitness certificate.
  - g) Certificate giving out that pilots are hill cleared and current.
- **3.0.** The Financial Bid of only those Bidders who qualify in the Technical Bid Evaluation would be opened after completion of evaluation of Technical Bids. Bidders who qualify the Technical evaluation would be intimated by email and/ or fax about the date of opening of the Financial Bids.
- **3.1.** During evaluation of bids, Commerce & Transport (Transport) Department may at its discretion ask the Bidder for clarifications/ confirmations/ deficient documents of its bid. The request for clarification and the response shall be in writing and no

change in the price of substance of the bid shall be sought or permitted.

- **3.2.** Commerce & Transport (Transport) Department may extend the date for submitting the Bids and/ or opening of the Tender if required. Amendments/ clarifications, if any, to the tender document including change in the dates for submitting the Bids and/or opening the tender would be notified on the website of Commerce & Transport (Transport) Department at, <u>www.ct.odisha.gov.in</u> / <u>www.tendersodisha.gov.in</u> and no separate communication will be sent in this regard.
- **3.3.** Commerce & Transport (Transport) Department reserves the right to cancel the bid process at any time and or award the work partly or fully depending upon its requirements without assigning any reason thereof.
- **3.4.** Commerce & Transport (Transport) Department shall evaluate the bids received and in the event Commerce & Transport (Transport) Department is of the view that a Bidder(s) substantially meets the requirements of the Tender Document, then at the sole discretion of Commerce & Transport (Transport) Department, it shall consider such Bidder(s) to be deemed to have met the terms and conditions of this Tender.
- **3.5.** Negotiations with the L1 bidder may be carried out, if required, as per the extant CVC guidelines.
- **3.6.** The tender and all communications in relation to or concerning this tender shall bein English Language only.

Yours faithfully,

Additional Secretary to Govt.-cum-Director of Aviation, Commerce & Transport (Transport) Department Government of Odisha

# **SECTION 2**

INSTRUCTIONS TO BIDDERS FOR E-TENDERING

# 2. INSTRUCTIONS TO BIDDERS FOR E-TENDERING

1. Bid documents consisting of qualification information and eligibility criteria of applicants, plans, drawings & the schedule of quantities is available in the "<u>https://tendersodisha.gov.in"</u>.

2. **PARTICIPATION IN THE BID IN THE E-PORTAL:** The Applicant intending to participate in the bid is required to register in the e-Portal with some information about the Company. This is a onetime activity for registering in Portal. During registration, the Applicant has to attach a Digital Signature Certificate (DSC) to his/her unique user ID. The DSC used must be of appropriate class (Class II or Class III) issued from a registered Certifying Authority such as n-Code, Sify, TCS, MTNL, eMudhra etc.

3. Applicant has to submit the relevant information as asked for about the Company. The portal registration of the applicant is to be authenticated by the State Procurement Cell after verification of online documents like valid certificates/documents such as (i) PAN and (ii) Registration Certificate (RC)/ GST Clearance Certificate (for procurement of goods) of the concerned applicant. The time period of validity in the portal is at par with validity of RC/ GST Clearance.

4. To log on to the portal the Applicant is required to type his/her username and password. The system will again ask to select the DSC and confirm it with the password of DSC. For each login, a user's DSC will be validated against its date of validity and also against the Certificate Revocation List (CRL) of respective CAs stored in system database. The system checks the unique ID, password and DSC combination and authenticates the login process for use of portal.

5. The tender documents uploaded by the Tender Inviting Officer in the website www.tendersorissa.gov.in will appear in the "Latest Active Tender" Section of the homepage. Only a small notification will be published in the newspaper along with mention of the specific website for details. The publication of the tender will be for specific period of time till the last date of submission of bids as mentioned in the "Request for Quotation" after which the same will be removed from the list of Active tenders. Any applicant can view or download the bid documents from the web site.

6. Standard procedure to uploading tender.

- First download the Tender form & Financial Bid (BOQ File). Read all Terms & conditions carefully.
- Fill up Tender form & collect all required documents. Scan all marked pages of the Tender form & documents as per annexure for Technical tender form separately.
- Uploading documents should be in PDF format only.
- The Scan copy of all marked pages required to be scanned and upload in PDF format.
- For Financial (Price) Bid: Please upload Financial bid (BOQ file)

7. In the E-Portal, an intelligent Financial bid in Microsoft Excel format shall be made available to the applicant. The applicant shall fill in rates in figures and should not leave any cell blank. The line item total in words and the total amount shall be calculated by the system and shall be visible to the applicant.

8. Applicants are to submit only the original BoQ (in .XLS format) uploaded by Officer Inviting Tender after entering the relevant fields without any alteration/

deletion/modification. Multiple BoQ submission by applicant shall lead to cancellation of bid. In case of item rate tender, applicants shall fill in their rates other than zero value in the specified cells without keeping it blank.

9. Bids cannot be submitted after due date and time. The Applicant should ensure correctness of the bid prior to uploading and take print out of the system generated summary of submission to confirm successful uploading of bid. The bids cannot be opened even by the OIT or the Procurement Officer Publisher/ opener before the due date and time of opening.

10. Each process in the e-portal is time stamped and the system can detect the time of log in of each user including the Applicant.

11. The Applicant should ensure clarity/legibility of the document uploaded by him to the portal.

12. The applicant should check the system generated confirmation statement on the status of the submission.

13. The Applicant should upload sufficiently ahead of the bid closure time to avoid traffic rush and failure in the network.

14. For all purpose, the server time displayed in the e-portal shall be the time to be followed by all the users.

15. The Tender Inviting Officer is not responsible for any failure, malfunction or breakdown of the electronic system used during the e-portal process.

16. **SIGNING OF BID:** The 'online applicant' shall digitally sign on all statements, documents, certificates uploaded by him, owning responsibility for their correctness/ authenticity as per IT ACT 2000. If any of the information furnished by the applicant is found to be false/fabricated /bogus, his performance guarantee shall stand forfeited & his registration in the portal shall be blocked and the applicant is liable to be blacklisted.

17. **SECURITY OF BID SUBMISSION:** All bid uploaded by the Applicant to the portal will be encrypted.

18. **RESUBMISSION AND WITHDRAWAL OF BIDS:** Resubmission of bid by the applicants for any number of times before the final date and time of submission is allowed. Resubmission of bid shall require uploading of all documents including price bid afresh. If the applicant fails to submit his modified bids within the predefined time of receipt, the system shall consider only the last bid submitted.

# Procedure for Electronic receipt, accounting and reporting of Cost of processing fee Deposit on submission of bids

1. The State Government have formulated rules and procedures for Electronic receipt, accounting and reporting of the receipt of processing fee on submission of bids through the e-portal of Government of Odisha i.e. "https://tendersodisha.gov.in".

2. Electronic receipt of cost of tender paper has been successfully tested through SBI payment gateway. Now it has been decided to introduce electronic receipt of Processing Fee on submission of bids through payment gateway of designated banks such as SBI/ICICI Bank/HDFC Bank for all Government Departments, State PSUs, Statutory Corporations, Autonomous Bodies and Local Bodies etc. in phases. The process outlined as well as accounting and reporting structures are indicated below:

- a) It will be carried out through a single banking transaction by the applicant for multiple payments like processing fee on submission of bids.
- b) Various payment modes like Internet banking/ NEFT/RTGS of Designated Banks and their Aggregator Banks as well can be accessed by the intending applicants.
- c) Reporting and accounting of the e-receipts will be made from a single source.
- d) Credit of receipts into the Government accounts and to the designated Bank account of the participating entities indicated in Para 2 above would be faster.

3. Only those applicants who successfully remit their processing fee on submission of bids would be eligible to participate in the tender/bid process. The applicants with pending or failure payment status shall not be able to submit their bid. Tender inviting authority, State Procurement Cell, NIC, the designated Banks shall not be held responsible for such pendency or failure.

4. Banking arrangement:

- a) Designated Banks (SBI/ICICI Bank/HDFC Bank) payment gateway are being integrated with e- portal of Government of Odisha (https://tendersodisha.gov.in)
- b) The Designated Banks participating in Electronic receipt, accounting and reporting of processing fee Deposit on submission of bids will nominate a Focal Point Branch called e-FPB, who is authorized to collect and collate all e-Receipts. Each such branch will act as the Receiving branch and Focal Point Branch notwithstanding the fact that the applicant might have debited his account in any of the bank's branches while making payment.

# 5. Procedures of bid submission using electronic payment of tender processing fee by applicant:

- a) Log on to e-Portal: The applicants have to log onto the Odisha e-portal (https://tendersodisha.gov.in) using his/her digital signature certificate and then search and then select the required active tender from the "Search Active Tender" option. Now submit button can be clicked against the selected tender so that it comes to the "My Tenders" section.
- b) **Uploading of Prequalification/Technical/Financial bid:** The applicants have to upload the required Pre-qualification /Technical/Financial bid, as mentioned in the RFQ.
- c) **Electronic payment of processing fee:** Then the applicants have to select and submit the bank name as available in the payment options
  - i. A applicant shall make electronic payment using his/her internet banking enabled account with designated Banks or their aggregator banks.
  - ii. A applicant having account in other Banks can make payment using NEFT/RTGS facility of designated Banks. Online NEFT/RTGS payment using internet banking of the bank in which the applicant holds his account, by adding the account number as mentioned in the challan as an interbank beneficiary.
- d) **Bid submission:** Only after receipt of intimation at the e-portal regarding successful transaction by applicant the system will activate the 'Freeze Bid Submission' button to conclude the bid submission process.

e) System generated acknowledgement receipt for successful bid submission: System will generate an acknowledgement receipt for successful bid submission. The applicant should make a note of 'Bid ID' generated in the acknowledgement receipt for tracking their bid status.

#### 6. Settlement of processing fee;

- a) Cost of Processing fee: In respect of Government receipts on account of processing fee, thee-portal shall generate a MIS for the State Procurement Cell (SPC). The MIS will contain an abstract of the cost of tender paper collected with reference to Bid Identification Number. The State Procurement Cell shall generate Bank-wise-head-wise challans separately for processing fee and instruct the designated Banks to remit the money to the State Government account under different heads. In respect of the cost of tender paper received through the e-portal, the remittance to the Cyber Treasury account will be made to the Head of Account 0075-Misc, General Services-800-Other Receipts-0097-Misc. Receipts-02237-Cost of Tender Paper.
- b) For the time being, the State Procurement Cell (SPC) will use over the counter payment facility of the Odisha Treasury portal. Thereafter, remittances through NEFT & RTGS will be facilitated through the Odisha Treasury portal.
- c) Back-end Transaction Matrix of Electronic receipt of processing fee Deposit on submission of bids is enclosed in the Annexure.

#### 7. Role of the Banks:

- a) Make necessary provision / customizations at their end to enable the provision for online payments / refunds as per this document.
- b) Provide necessary real-time message to applicants regarding successful or unsuccessful transactions during online payment processes and redirect them to eportal website with necessary transaction reference details enabling them to submit their bids.
- c) The bank shall ensure transfer of funds from the pooling account to the Government Head/current account of PSUs/ULBs within the next bank working day as per the directions generated from e-portal.
- d) Bank should provide timely reports and reference details to NIC enabling them to carry out their role as stated below.
- e) Refund of amount to applicants as per the XML file provided by e-portal system on the next bank working day from the date of generation of the XML file and also provide a confirmation to NIC on the same.

#### 10. Role of State Procurement Cell:

- a) Communicate requirements of Government departments/ State PSUs/ Autonomous Bodies/ ULBs online payment requirements to National Informatics Centre / the authorised Banks for mapping/ customization.
- b) In every working day, the State Procurement Cell shall generate MIS from the e-portal to ascertain the tender paper cost received in the e-Tendering process separately bank-wise for the Government Department and the PSUs/ULBs. The SPC shall generate bank-wise separate online challans from the Odisha Treasury portal and make the remittance through over the counter facility or NEFT/RTGS (as and when this functionality is available in Treasury portal) and issue instruction to the bank for remittance of the receipt to the State Government account.
- c) The State Procurement Cell shall be responsible for providing challan details and MIS in respect of the remittance towards tender paper cost to the Tender inviting authorities for their record.
- d) State Procurement Cell shall monitor the progress of e-Tendering by different Government departments / State PSUs/ Autonomous Bodies / ULBs through an MIS. State Procurement Cell shall monitor and send monthly progress reports to the Government.
- e) The e-Portal system will generate a consolidated refund & settlement XML file as an end of the day activity.
- f) E-Portal system will provide a web service for payment gateway (PG) provider to pull the encrypted refund and settlement details in XML file against a day.

- g) Similarly, payment gateway (PG) provider will provide a web service to pull the refund and settlement status against a day
- h) e-Portal system will update the status accordingly for reconciliation report.

## 11. Role of National Informatics Centre :

- a) Customize e-Portal software and web-pages of Government of Odisha (https://tendersodisha.qov.in) to enable the provision for electronic payment.
- b) The NIC, Odisha will modify / rectify the errors in electronic data relating to the Chart of Account.
- c) NIC will provide an interface to organizations to download the electronic receipt data.
- d) Enable automatic generation of daily XML files from e-Portal system and ensure delivery of the same to the authorised Banks for enabling automatic refund/settlement of funds.
- e) NIC shall enable the e-portal to generate MIS as required for the State Procurement Cell in order to make remittance of the tender paper cost to the State Government account using the Odisha Treasury portal.

### 12. Role of Cyber Treasury :

- a) The cost of the tender paper deposited by the SPC using the Odisha Treasury Portal which will be accounted for by the Cyber Treasury and it shall submit the accounts to A.G (O) as per the established process.
- b) The Cyber Treasury will provide MIS as required to the SPC for the purpose of accounting and reconciliation of the electronic remittances made to the State Government account.

**13. Redressal of Public grievances:** The State Procurement Cell, Odisha, National Informatics Centre, Odisha and the e-FPB will have an effective procedure for dealing with, public complaint for e-Receipt related matters. In case, any mistake is detected by any of the stakeholders in reporting of processing fee, either suomoto or on being brought to its notice, the State Procurement Cell, Odisha, National Informatics Centre, Odisha unit, Cyber Treasury and the bank will promptly take steps for rectification. The e-Focal Point Branch of the participating Banks, National Informatics Centre, Odisha and the State Procurement Cell, Odisha will notify the contact number and address of the Help Desk for resolution of any dispute regarding e-Receipt.

14. These arrangements would be made effective after signing of MoU between the designated Banks and the State Procurement Cell, firming up of Banking arrangements and technical integration between designated Bank and e-Portal.

# Back-end Transaction Matrix of Electronic receipt and remittance of processing fee on submission of bids

Processing fee on submission of bids

Government Departments	<ul> <li>I. The payment towards the cost of processing fee in case Government Departments shall be collected in separate Pooling accounts opened in Focal Point Branch called e-FPB of respective designated banks [as stated in Para 2] at Bhubaneswar on T+1 day.</li> <li>II. With reference to the Request for Quotation, the amount so realized is to be remitted to the be remitted to Government Account under the Head Of Account 0075- Misc. General Services-800-OtherReceipts- 0097-Misc. Receipts-02237- bid.</li> </ul>

#### FOR GENERAL INFORMATION CONTACT ADDRESS:-

Additional Secretary to Govt.-cum-Director of Aviation, Commerce & Transport (Transport) Department Government of Odisha 5th Floor, Kharavel Bhavan, Bhubaneswar-751001 Tel: +91 (674) 2536857 Email: transcivilaviation@gmail.com

#### SPECIAL NOTE:

THE BID HAS TO BE SUBMITTED ON-LINE AT <u>www.tendersodisha.gov.in</u>. THE DATE OF SUBMISSION OF ON-LINE BID AND DATE OF OPENING OF BID WILL BE AS PER TENDER NOTICE.

### SECTION 3 GENERAL TERMS AND CONDITIONS

## 3. GENERAL TERMS AND CONDITIONS

Bidders will be required to fulfill and comply with the following tender conditions:-

- 3.1. <u>Duration of charter hiring</u>: The helicopter shall be contracted for a period of 01 (One) year with Commerce & Transport (Transport) Department having the right to extend for another six months with same price, terms and conditions on basis of mutual agreement/consent.
- 3.2. <u>HEMS Service Obligation</u>: It shall be the responsibility of the operator to position suitable HEMS helicopter at designated HEMS base with appropriately qualified aircrew, requisitely trained support crew and essential maintenance/technical equipment so as to achieve flight response time of 20 min during the interval from local sunrise to local sunset (+/- 20 minutes as per the provisions of relevant CAR).
- 3.3. <u>Safety and Regulatory Obligation</u>: It shall be the responsibility of the operator to always exercise operational and technical supervision to ensure safe flight operations, and be fully compliant to relevant air regulations issued by DGCA governing non-scheduled flight operations and aero-medical transportation.
- 3.4. <u>Designated HEMS Base</u>: This shall be the location from where the HEMS service obligations are required to be delivered from. The designated HEMS base will be (AIIMS, Bhubaneswar/ S.C.B. Medical College & Hospital, Cuttack/ Veer Surendra Sai Institute of Medical Science & Research, Sambalpur/ M.K.C.G Medical College & Hospital, Berhampur). However, Commerce & Transport (Transport) Department reserves the right to alter the location of designated HEMS base to optimize its utilization. In case of redeployment, relocation charges shall be made payable to the operator on mutually agreed actual costs. The advance notice for relocation shall be made at least 30 days prior or as mutually agreed if lesser.
- 3.5. Monthly Guaranteed Flying Hours (MGF):
  - a) The monthly guaranteed flying hours for the helicopter is 40 hours per month which shall be payable to operator on each successive month.
  - b) In case there is any unutilized portion of the MGF that is actually not flown, the same shall be carried forward to the successive month and accumulated.
  - c) In case there is excess flight hours beyond the accumulated MGF, the payment for the excess flight hours (rounded off to the nearest hour) would be calculated on the value of calculated hourly MGF rate *minus* 20 per cent **i.e.**

#### Excess Hourly Rate (EHR) = (MGF/40) – 20% of calculated hourly MGF.

- d) At the end of the contract period, any accumulated MGF hours shall lapse. However, in case the contract period is extended, the accumulated MGF shall continue to be carried forward until the final end of contract period.
- 3.6. <u>Uptime Period</u>: The interval from local sunrise time to local sunset time during which period the operator is required to provide HEMS service obligation. The operator

must submit SOP for daily reporting of serviceability. This will entail that the helicopter is serviceable for operations, and the necessary crew available for preparing and operating the helicopter within a response time of 20 minutes.

- 3.7. <u>Maintenance Period</u>: The interval from local sunset time to local sunrise time during which period the operator may undertake maintenance work as required. The HEMS service obligations for uptime period shall cease during this interval.
- 3.8. <u>Unserviceable Period</u>: The time interval existing within the Uptime Period where HEMS service obligations are not met by the operator. This could be due to technical reasons arising out of unserviceability of the helicopter, or crew unavailability, or any reason directly attributable to the operator. A cumulative interval of 48 hrs. of Unserviceable Period is available to the operator within each calendar month, and any failure of HEMS service obligation beyond this period shall attract penalty clause. Unused hours of the Unserviceable Period cannot be carried forward to succeeding month.
- 3.9. <u>Substitution Helicopter Condition</u>: In case the Unserviceable Period is consecutively exceeding 36 hrs and more, the operator is obligated to provide a replacement HEMS helicopter as substitute. Failure to meet substitution requirement shall attract penalty clause.
- 3.10. <u>Penalty Clause</u>: Penalty would be applicable in conditions of exceedance of Unserviceable Period beyond the permitted time. This can be either due to Unserviceable Period cumulatively exceeding 48 hrs in a calendar month, or when conditions of substitution helicopter is not met. The quantum of penalty for the Unserviceable Period exceedance would be equal to double of the pro rate MGF for the equivalent period. Penalty hours would be rounded off to the closest lower 30 minutes of Unserviceable Period exceedance i.e.,

#### Penalty Amount = 2 x Prorate MGF period Prorate MGF period (30 minutes block) = [(MGF/40) / 24]

- 3.11. <u>HEMS Helicopter</u>:
  - a) This shall be a single-engine helicopter that is EMS configured with medical equipment as per Annexure 1. The helicopter shall be equipped with a flight tracking device and at least an Airborne Image Recorder System (AIRS).
  - b) The helicopter shall be operated and maintained as per extant DGCA regulations that govern non-scheduled operations and the operation of Aeromedical Transportation (AMT). The requirement of air conditioning is not mandatory.
  - c) The operator is responsible for all airworthiness and operational compliances to deliver aforesaid HEMS service obligations.
  - d) The substitution helicopter shall be configured in the same EMS configuration (or higher), as the HEMS helicopter and be airworthy for EMS role during the Uptime Period. The operator will be required to also obtain DGCA approval for EMS kit and equipment to be installed on substitute helicopter. This would require approval of load and trim sheets and LOPA for the substitute helicopter, amongst others.

The relevant documents for substitute helicopter shall be submitted prior to commencement of operations.

- e) The HEMS helicopter (and the substitute helicopter when deployed), shall not be utilized for any other service other than aeromedical transportation.
- f) A technical detail of the offered HEMS helicopter is to be provided as per Annexure T2.
- 3.12. <u>Mobilisation/ demobilisation</u>: The costs towards mobilization /demobilisation of HEMS helicopter to the designated HEMS base at AIIMS, Bhubaneswar shall be by the operator. Delay in mobilisation of helicopter beyond the specified period will attract liquidated damages at the rate of 2% of MGF hour rate (i.e. 2% x MGF/40) per day for each day of delay. In case delay extending beyond first week, the liquidated damages percentage rate will increase by additional 2% per week for each week of delay.
- 3.12. <u>Operational Monitoring</u>: The operations shall be monitored by Commerce & Transport (Transport) Department through information management (IM) tool and flight data monitoring. The operator will be required to submit electronic records obtained from AIRS, flight tracking system and IM tool to ascertain level of delivery ofHEMS service obligations and evaluate monthly MGF payments.
- 3.13. <u>Medical Supervision</u>: The operator will be responsible to ensure the serviceability of onboard EMS equipment. Medical control, medical direction, medical consumables, doctor and paramedics shall be provided by (AIIMS, BHUBANESWAR/ S.C.B. MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, BERHAMPUR) Bhubaneswar. HEMS operational training to medical crew will be provided by (AIIMS, BHUBANESWAR/ S.C.B. MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, BERHAMPUR).
- 3.14. <u>Helipad Support Infrastructure</u>: The operator will be responsible for logistics of aviation material and aviation personnel, which will also include making necessary arrangements for receiving and storing fuel at the helipad. (AIIMS, BHUBANESWAR/ S.C.B. MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, BERHAMPUR) shall be responsible to provide the following:
  - a) A suitable crew rest room, technical room, an ops office with internet facility and storage space for aviation spares and for ATF in the vicinity of helipad.
  - b) A means of communication between (AIIMS, BHUBANESWAR/ S.C.B. MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, BERHAMPUR) dispatch center and ops room.
  - c) Provide rescue and firefighting services during flight operations.
- 3.15. <u>Fuselage Advertising</u>: The operator would be required to affix Commerce & Transport (Transport) Department approved decal design promoting *HEMS* or sponsors to the

project, on appropriate areas of helicopter fuselage. The fuselage advertising will not be required on the substitute helicopter.

- 3.16. <u>Insurance</u>: In addition to aircraft insurance, the operator will obtain accident insurance for passenger of Rs. 50,00,000 (Rs. Fifty Lakhs), Rs. 25,00,000 (Rs. Twenty Five Lakhs) as accident insurance to third party person and Rs. 25,00,000 (Rs. Twenty Five Lakhs) for third party damages. Further, the bidder shall indemnify Commerce & Transport (Transport) Department in respect of all sum which the bidder shall become legally liable to pay for bodily injury and property damage caused by an occurrence arising out of the ownership, maintenance or use of the aircraft.
  - 3.17. <u>Payment Terms</u>: Invoicing address and the necessary contact references for payment will be notified in the Contract. Invoices along with duly signed manifests are to be submitted by the operator to Commerce & Transport (Transport) Department and accordingly, payment will be released within 30 days of submission of invoices after due verification. Flight time shall be counted from wheels up time to wheels down and ascertained from flight data monitoring.
  - 3.18. <u>Letter of Award</u>: After the evaluation of bids, a Letter of Award will be issued by Commerce & Transport (Transport) Department to the successful Bidder. This will inform being selected as a successful Bidder along with the main terms and other necessary information.

#### 3.19. Charter Hiring Contract:

- a) A charter hiring contract shall be entered into between the successful bidder/ operator with (AIIMS, BHUBANESWAR/ S.C.B. MEDICAL COLLEGE & HOSPITAL, CUTTACK/ VEER SURENDRA SAI INSTITUTE OF MEDICAL SCIENCE & RESEARCH, SAMBALPUR/ M.K.C.G MEDICAL COLLEGE & HOSPITAL, BERHAMPUR), Commerce & Transport (Transport) Department, State Govt. of Odisha and H & FW. Initially the contract shall be for a period of one (01) year as per terms & conditions of this Tender and will be signed by all parties and would be extended by six months on basis of mutual consent. The contract would be signed within 15 days of issue of Letter of Award.
- b) All the terms and conditions of this Tender shall be deemed to be repeated in the term sheet and in the Contract either by way of reference or by specific inclusion therein.
- c) Payment shall be payable on monthly basis from the date of acceptance of the helicopter at the designated HEMS base. For avoidance of doubt, any payment in respect of an accrual period of less than one month shall be made on pro-rata basis.
- 3.20. <u>Integrity Pact</u>: The parties are required to sign and submit the Integrity Pact at Annexure 2 along with the offer in the Technical Bid. Also, refer to the brief on Integrity Pact and Independent External Monitor (IEM) attached along with the Integrity Pact.
- 3.21. <u>Performance Bank Guarantee (PBG)</u>: PBG is to be submitted within 15 days from the date of issue of Letter of Award and it should remain valid for a period of 60

(sixty) days beyond the date of completion of all contractual obligations. PBG will be forfeited in the event of breach of contract by the bidder and will be refunded without interest, after he duly performs and completes the contract in all respects.

#### 3.22. <u>Forfeiture of EMD</u>: EMD shall be forfeited in the following events:

- a) If the bid is withdrawn during the validity period or any extension thereof.
- b) If the Bid is varied or modified in a manner not acceptable to Commerce & Transport (Transport) Department during the validity or extension of the validity duly agreed by the bidder or after issue of LOI/NOA by Commerce & Transport (Transport) Department and prior to signing of contract.
- c) If the successful bidder is seeking modifications to the agreed terms and conditions after issue of LOI/NOA or if the Performance Security for the helicopter is not submitted after the Award ofContract.
- d) Bidder is required to furnish the complete and correct information / documents required for evaluation of their bids. If the information / documents forming basis of evaluation or any other financial documents is found to be false / forged, the same shall be considered adequate ground for rejection of the Bids and forfeiture of EMD.
- e) If there is strong justification for believing that the Directors, Proprietors, Partners, owner of the Bidder have been guilty of malpractices such as bribery, corruption, fraud, substitution of tenders, interpolations, involvement in illegal business activities etc.; the Commerce & Transport (Transport) Department shall have right to disqualify/reject the bid/terminate the contract, if so found at any stage during or after award of contract.
- f) In case, the information / document furnished by the bidder/partyforming basis of evaluation of his bid is found to be false /forged after the award of the contract, Commerce & Transport (Transport) Department shall have full right to terminate the contract and get the remaining job executed at the risk & cost of such bidder/Party without any prejudice to other rights available to Commerce & Transport (Transport) Department under the contract such as forfeiture of EMD/PBG, withholding of payment etc.
- g) In case this issue of submission of false document comes to the notice after execution of work, Commerce & Transport (Transport) Department shall have full right to forfeit any amount due to the Bidder/Party along with forfeiture of EMD/PBG furnished by the bidder.
- h) Further, such bidder/party shall be blacklisted for future business with

Commerce & Transport (Transport) Department.

- i) In case after price bid opening the lowest evaluated bidder (L1) is not awarded the job for any mistake committed by him in bidding orwithdrawal of bid or varying any term in regard thereof leading to retendering, Commerce & Transport (Transport) Department shall forfeit Bid Bond paid by the bidder and such bidders shall be debarred from participation in future business with Commerce & Transport (Transport) Department.
- 3.23. <u>Lawful Compliance</u>: The Bidder shall comply in all respects with all the applicable laws including any valid legislation, statute, rule, regulation, notification, directive or order, issued or promulgated by the Government of India and its ministries, inspectorate, departments, agencies, bodies, authorities, legislative bodies. The Bidder shall not take any action in violation of any applicable law that could result in liability being imposed on Commerce & Transport (Transport) Department.
- 3.24. <u>Termination</u>: The contract would be terminated by Commerce & Transport (Transport) Department under the following conditions
  - a) On expiry of the contracted term: The Contract shall be deemed to have been terminated on the expiry of the Contract period in accordance with the terms and conditions mentioned herein unless Commerce & Transport (Transport) Department has exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.
  - b) Termination on account of Force Majeure:
    - (i) Either Party shall have the right to terminate this contract on account of Force Majeure. The term Force Majeure as employed herein shall mean act of God, War, Civil Riots, Fire, Flood and Acts and Regulations of respective Government of the two parties, namely Commerce & Transport (Transport) Department (Lessee) and the Contractor (Lessor) directly effecting performance of the contract.
    - (ii) Upon the occurrence of such cause and upon its termination, the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing, the beginning of the cause amounting to Force Majeure as also the ending of the said clause by giving notice to the other party within 72 hours of the ending of the cause respectively. If deliveries are suspended by Force Majeure conditions lasting for more than 2 (two) months, Commerce & Transport (Transport) Department shall have the option of canceling this contract in whole or part at his discretion without any liability at his part.
    - (iii) Time for performance of the relative obligation suspended by Force Majeure shall then stand extended by the period for which such causelasts.

- c) In the event of failure by operator to meet the contractual obligations, Commerce & Transport (Transport) Department will be at liberty to terminate the contract witha notice of sixty days.
- d) Termination for delay in mobilization: Successful Bidder shall be required to mobilise the HEMS helicopter to the designated HEMS base within 75 days from the date of issue of Letter of Award. In case of failure, Commerce & Transport (Transport) Department shall, without prejudice to any other clause of the Contract/Tender Document, have the right to terminate the contract.
- e) Consequences of Termination:

In all cases of termination herein set forth, the obligation of Commerce & Transport (Transport) Department to pay shall be limited to the period up to the date of termination. Notwithstanding the termination of this Agreement, the parties shall continue to be bound by the provisions of this Agreement that reasonably requiresome action or forbearance after such termination.

- 3.25. Verification of Documents:
  - a) Bidders should note that, Commerce & Transport (Transport) Department may verify authenticity of all the documents/certificate/information submitted by the Bidder(s) against the tender. In case at any stage of tendering process or Letter of Award / Lease Agreement etc., if it is established that Bidder has submitted forged documents/ certificates/ information towards fulfillment of any of the tender/contract conditions, Commerce & Transport (Transport) Department shall immediately reject the bid of such bidder(s) or cancel/terminate the Lease Agreement.
  - b) The Bidder shall be required to give an undertaking on its letterhead and duly signed by the authorized signatory of the Bidder, that all the documents/ certificates/information submitted by them against the tender are genuine. In case any of the documents/certificates/information submitted by the Bidder is found to be false or forged, action as deemed fit may be initiated by , Commerce & Transport (Transport) Department at its sole discretion.
- 3.26. <u>Jurisdiction and Applicable Laws</u>: All disputes and differences, if any, arising out of this Tender shall be subject to the Jurisdiction of the Courts of Bhubaneswar. This Tender Document including all matter connected with this Tender Document, shall be governed by the laws of India (both substantive and procedural) for the time being in force.
- 3.27. <u>Arbitration</u>: In case of any unresolved disputes/ differences between the parties, Arbitration proceedings may be invoked and conducted in Delhi under the applicable arbitration procedure which shall be as per the India Arbitration and Conciliation Act, 1996 and relevant instructions in the matter, as amended from time to time.
- 3.28. Compliance/ Acceptance of all the above conditions should be expressly indicated

by the Lessor in its offer as per format at Annexure T5.

3.29. Commerce & Transport (Transport) Department reserves the right to terminate this Tender at any time before the execution of the Contract for any reason whatsoever without being liable in any manner.

#### NOTE:

- (a) Commerce & Transport (Transport) Department reserves its right to terminate the process of tendering at any stage, and not to proceed further at its discretion, without assigning any reason thereof.
- (b) Commerce & Transport (Transport) Department reserves the right to accept or reject any quotation partially or in its entirety without assigning any reasons whatsoever.

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### SECTION 4 BID EVALUATION AND BID REJECTION CRITERIA

## 3 BID EVALUATION & BID REJECTION CRITERIA

#### 4.1 Bid Evaluation Procedure

The tender shall be evaluated in the following sequence:

- Stage 1 : In the 1<sup>st</sup> Stage, bids received through e-Tender will be evaluated for acceptance of all tender terms and conditions as per Annexure T5 of the Tender. Bidders qualifying in Stage-1 will only be considered for Stage-2 evaluation.
- Stage 2 : In the 2<sup>nd</sup> Stage, bids will be evaluated for compliance with Bidder's eligibility criteria, compliance with Technical requirements as per Section 3, Section 4 and Annexure-1and Annexure - T1 to T5 of the Tender. Bidders qualifying in Stage-2 will only be considered for Stage-3 evaluation.
- **Stage 3** : Price Bid evaluation as per tender.

#### 4.2 Bid Rejection Criteria

The following vital Tender conditions should be strictly complied with in all respects and confirmed by the Bidder, failing which the Bid will be rejected prior to the commencement of Evaluation of Technical Bid:-

- (a) Bid received without confirmation of compliance of all terms and conditions (Letter not submitted as per Annexure T4)
- (b) Bidder not meeting eligibility and experience criteria of Tender.
- (c) Not meeting Delivery Schedule of Tender.
- (d) Helicopters offered not complying with Technical requirements of the tender.
- (e) Equipments installations as per Tender & CARs applicable for the requirement of helicopter for HEMS.
- (f) Integrity Pact duly signed not submitted along with the Technical Bid.

# 4.3 Evaluation Criteria – Technical and Commercial

## 4.3.1 General Information

	Condition	Confirmation (Yes/No)
(a)	Whether Bid is received as per Tender conditions.	
(b)	Whether the Bidder is NSOP operator	
(c)	Whether the Bidder meets eligibility criteria.	
(d)	Whether certificate that the offered helicopter is free from anylegal dispute is attached.	
(e)	Whether Integrity Pact Signed is attached.	
(f)	Whether the offered helicopter met with accident?	
(g)	Details of crew including certificate of being hill qualified?	
(h)	The delivery date of the helicopter proposed to be offered against this tender is prior to the delivery schedule of tender.	
(i)	Whether the offered helicopter is equipped with EMSequipment as per the Tender.	
(j)	Whether offer is valid for 120 days.	
(k)	Commercial Criteria	
	Annual Turnover of the bidders should be 30% or more of the annualized bid value. For the purpose of ascertaining parameter of Annual Turnover of the Bidder, average turnover of the Bidder for the previous three financial years shall be considered.	

# 4.3.2 Technical Details

Following Technical Details to be confirmed along with supporting documents/graphs from manufacturers to be provided by the Bidder for the offered Helicopters:

	Particulars	Details	Documents submitted Reference
(a)	Make & model of helicopter		
(b)	Maximum all up weight		
(c)	Cruise speed		
(d)	Fuel capacity and fuel burn Ltr/hr at max AUW		

	Particulars	Details	Documents submitted Reference
(e)	Weight of EMS kit and equipment		
(f)	Endurance and weight calculation for 01 pilot, 03 pax and EMS kit over 100nm at 30 deg C and density altitude 4000 ft		
(g)	Details of AIRS and flight tracking system		
(h)	Details and confirmation EMS equipment		

#### 4.4 Evaluation Criteria for Financial Bid

Financial Bids will be evaluated on the quote of 40 flight hours which shall be the Monthly Guaranteed Flying Hours. The evaluation shall be carried out to select the bidder that quotes the lowest value for 40 hrs. in a month.

Un-conditional Discounts if offered will be considered in price evaluation. Conditional offers or discounts would not be considered for evaluation.

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ANNEXURES

#### **ANNEXURE 1**

#### EMS Equipment to be fitted and carried onboard helicopter

The operator is responsible to attain airworthiness and operational approvals from DGCA for the fitment of the following onboard EMS equipment.

- 1. Ventilator
- 2. Monitor Defibrillator
- 3. Fibre optic laryngoscope with all types of blades
- 4. Video Laryngoscope-
- 5. Syringe Pump
- 6. Portable Oxygen Bottle
- 7. Advanced Life Support Crash Kit / Flight Bag- Portable & light weight
- 8. Suction Unit- Battery runtime approx. 45 minutes (free flow)
- 9. Suction Unit Manual
- **10. Scoop Stretcher-** lightweight and compact
- 11. Vacuum Mattress Stretcher- light weight and manual inflatable
- 12. Neonatal transport incubator
- 13. Hand held blood gas analyser
- 14. Spine Board

#### **Medical Equipment List and Technical Specifications**

All equipment should be compact, battery or manual operable, approved, and certified for use in helicopters.

#### 1. Ventilator

Oxygen adjustable from 21 % to 100 % High-performance noninvasive ventilation (NIV) INTELLiVENT-ASV or similar CPR ventilation High flow oxygen therapy Adult, pediatric, and neonatal ventilation Approved for all types of transport Hot-swappable battery backup Mobility for primary, secondary, and intra-hospital transport Integrated high-performance turbine Use with night vision goggles Adaptive Support Ventilation (ASV) or similar All ventilation modes The ventilator supports the following types of modes: Intelligent ventilation modes with Adaptive Support Ventilation (ASV) and INTELLiVENT-ASV or similar Pressure-controlled modes (including biphasic modes) Volume-controlled modes (adaptive) Pressure support modes Modes for noninvasive ventilation High flow oxygen therapy Volume support mode CPR ventilation Volumetric capnography Leak compensation for NIV and invasive ventilation nCPAP modes Dynamic Lung for simplified patient monitoring Vent Status for weaning assessment Proximal flow sensor for precise measurements SpO2 measurement Configurable loops and trends Optimal alarm detection Integrated pneumatic nebulizer Speaking valve Remote access to humidifier controls and status

#### 2. Monitor defibrillator

#### **Strip Chart Recorder**

Recorder- Paper with thermal array printer mm Continuous 12 lead ECG- Prints primary ECG lead with event annotations and measurements in real-time or with 10-second delay Auto Printing- Recorder can be configured to print marked events/charge/ shock and alarms Reports- Event Summary, 12-Lead/Operational Check/ Configuration/Status Log and Device Information

#### Defibrillation

Waveform- Truncated Exponential Biphasic. Waveform parameters adjusted as a function of patient impedance.

Output Energy- Manual (selected): 1-10/15/20/30/50/70/100/120/150/170/200 Joules into a 50 Ohm loadAED

Mode (single energy output): 150 Joules into a 50 ohm load. Joules/Ohm

Charge Time- Less than 5 seconds to 200 Joules with a new/ fully charged lithium ion battery at 25° C

Shock Delivery- Via multifunction defib electrode pads or paddles

Shock-to-Shock Cycle Time- Typically less than 20 seconds

Maximum Patient Impedance Range- 180 Ohm Ohm

Minimum Patient Impedance Range -180 Ohm Ohm

#### **AED Mode**

Shock advisory sensitivity and specificity meet AAMI DF-39 guidelines

#### Non-invasive Blood Pressure monitoring with alarms

Pressure Range: Systolic: 40 to 260 mmHg & Diastolic: 20 to 200 mmHg

#### SpO2 pulse oximetry with alarms

Range- 0 to 100 %

#### **CPR** feedback and measurement

Compression Depth measurement and display capability Compression Rate measurement and display capability Ventilation Volume: setting and delivery capability with graphic display Ventilation Rate: setting and delivery capability

#### **Environmental & physical requirements**

Solids/Water resistance-	minimum IP24 standards	
Operating temperature-	0° - 45° C (32° - 113° F) ° C/°	
FStorage temperature-	-20 - 70° C (-4° - 158° F) ° C/°	
FOperating humidity-	0% to 95% relative %	
Operating altitude-	0 to 15000 ft (0 to 4500 m) ft/ m	
Storage altitude-	0 to 15000 ft (0 to 4500 m) ft/m	
Mechanical shock-	Bump: IEC 68-2-29	
Freefall:IEC 68-2-32		
Operating vibration-	MIL STD 810E 514.4 Category 6 Helicopter	
General storage vibration- UH60 Non-Operating: IEC 68-2-6 Swept Sine Vibration and IEC 68-2-64		
Random Vibration		
Safety - Meets E	EN 60601-1, UL 2601-1/CSA C22.2 No. 601-1	

Display Type-	TFT color LCD
Resolution-	not less than 480 x 640 pixels (VGA)
Wave Viewing Time	5 seconds (ECG) seconds

#### 3. Video Laryngoscope-

Handheld and portable Ergonomics, durability and technique of a traditional rigid laryngoscope Affordability never seen in the market before High-quality imaging of FOBs and other indirect laryngoscopy equipment with an attached, reusable, OLED video display for exceptional color, contrast and brightness Portability of hand-held video laryngoscopes Convenience and sanitation of disposable, channeled and non-channeled blades that incorporate a camera and light source - no need for a stylet with channeled blades Clarity and accuracy of a LED light and CMOS camera Batteries: 3AAA Battery Life: <90 min. (confirm with Power Indicator status) Computerized Power Management System: Auto Shut off, Auto white balancing Video Aspect Ratio: 4:3

Video Port: RCA connection to monitor with cable Video Refresh Rate: 30 frames per second Video Resolution: 320 x 240 (QVGA) pixels per frame Video Screen: OLED Display Video Screen Siz:e 6.096cm / 2.4" diagonal Viewable Angle: 160° Disposable Blades Anti-Fog: Coating on distal window Camera Chip: CMOS Camera Resolution: not less than 640 x 480 VGA Disposable Material: Polycarbonate / ABS, antireflective, coating on display window ET Size: 6.0mm - 8.0mm / .2362" - .3150" Light Source: White LED Maximum Pull Force on Blade: 151bs

#### 4. Syringe Pump-Quantity-3

Type of Unit: Infusion Syringe Pump Dimensions: Width: 9.8" Height: 2.6" Depth: 6" Weight: 3 lbs Moisture Protection: IP 22, drip protected for horizontal usage Display: Backlit graphic display, ~40° read angle from all sides Time of Operation: 100 % (continuous operation) Volume preselection 0.1 - 99.99 ml in increments of 0.01 ml 100.0 – 999.0 ml in increments 0.1 ml 1000 - 9999 ml in increments 1 ml Time preselection: 00:01 - 99:59 h Accuracy of Set Delivery Rate: ± 2 % according to IEC/EN 60601-2-24 Occlusion Alarm Pressure: 9 levels up to 1.2 bar Alarm in the Case of Incorrect Dose: For incorrect dosages of 0.1 ml due to malfunctions of the device the pump will automatically shut off. Operating conditions Relative humidity: 30 % - 90 % (without condensation) Temperature: +5 - +40 °C Atmospheric pressure 500 - 1060 mbar Storage conditions Relative Humidity: 20 % - 90 % (without condensation) Temperature: -20 - +55 °C Atmospheric pressure 500 - 1060 mbar Battery (Optional) Type of battery pack (rechargeable): NiMH Operating time of rechargeable battery: Approx. 8 hours at 25 ml/h Recharging time: Approx. 6 hours

#### 5. Portable Oxygen Bottle-

Running time at least 3 hours Certified for use in helicopters

- 6. Advanced Life Support Crash Kit / Flight Bag- Portable & light weight
- 7. Suction Unit- Battery runtime approx. 45 minutes (free flow) High Vacuum/High Flow Device Test Button Vacuum Indicator Power On Indicator External Power Indicator

Failure Mode Indicator Battery Status Indicator Battery Features: • High-Capacity Rechargeable NiMH Battery Pack • Battery RunTime Approx. 45 Minutes (free flow) • Field Replaceable Canister Features: • 300ml or 800ml Disposable Suction Tubing Features: • Non-kinkTubing • 300ml – 3ft. • 800ml – 6ft

#### 8. Manual Suction Unit

Adjustment for high and low-pressure suctioning with maximum suction exceeding 380 mmHg Peak air flow over 70 litres per minute Features a unique no-clog suction tip (intake valve) Versatile catheter connection Reusable handle can be immersed for cleaning No reliance on power sources Cartridge Features: • Disposable One-piece Cartridge provides a New, Clean Pump, Valve, and Suction Tube Control Features: • Adjustable Handle for High- and Low-pressure Suctioning • Maximum Suction exceeds 380 mmHg • Peak Air Flow over 70 Liters per Minute Intake Valve Feature: • Soft Tip features Deep Cutouts to prevent Tube Occlusion and Soft Tissue Injury when held against the Back of the Throat • Tri-cut Valve resists Back Flow of Suctioned Matter

#### 9. Scoop Stretcher- lightweight and compact

#### 10. Vacuum Mattress Stretcher- light weight and manual inflatable

High resistant PVC material.

Adjust perfectly to the shape of body.

It allows radiological X-Ray.

Unfolded Size (LxWxH): 200x98x7cm, Folded Size (LxWxH): 30x30x50cm.

First aid personnel can rapidly and safely adjust the mattress to be soft or hard by using double action pump. Self-weight: 5.5 kg, Load Bearing: 159 kg.

#### 11. Laryngoscope -with all size blades

Clinical purpose: For viewing vocal folds and glottis. Surgical and mechanical ventilation / intubation. Overview of functional a light source on or via the blade illuminates the larynx to allow viewing and tube passage. The unit is handheld with internal batteries and has interchangeable function. Fibre optic Laryngoscope.

The main body of the handle should incorporate an excellent grip & should feel even wearing a glove. There should be a freely moving light intensifier of light from the light source through to the tip of the fiber optic blade to prevent (specific to this type of any possibility of cross contamination. The unit should allow the

blade to be inserted easily & should provide a device) positive locking mechanism when moved in to the closed position.

No of Blades to be supplied: All Adult Size of Blades

Type of Handle: Standard (Adults)

Type of Handles: Hook-on fitting

Blade shall be engaged and retained on the handle when handle is held in any position.

Facility to disengage the blade

Finish of Blades should be matted to reduce reflection

Light Source: LED bulb in the handle and uses Fibre optic to the blade

Fitting of light source: Bulb on the Handle/Body (Electric current is carried from handle to the source by fibre optic wire to the blade)

Material of handle of Laryngoscope: Stainless Steel (Medical grade) (

The Material should be noncorrosive and can be Autoclavable

Should be supplied in Box with internal padding for safer transfer of the equipment.

All-important instruction of handling should be provided with the equipment.

Safety Standards: BIS/FDA/EU-CE Warranty (Yrs.): 3

#### 12. Neonatal transport incubator

8.8-inch LCD color touch screen
Two temperature control modes: Air mode and Baby mode
Multiple power supply: AC power, DC power and battery
Multifunctional trolley: height-adjustable, shock-absorbing, locking
>37° C temperature set function
Double wall hood with side door so that the bassinet can be pulled out
Independent over-temperature protection system, multiple failure alarm indications
Ordinary trolley as standard configuration, ambulance trolley (JH-I/II/III) as optional configuration

#### 13. Hand held blood gas analyser

#### 14. Spine Board

Should be in plastic material of high strength and waterproof.

It should be supplied with 3 belts with rapid unhooking buckle in all three belts.

Should have radio transparency to make radiologic examinations/x-rays without removing the patient from the board.

Dimensions (metric) Length: 180 - 190cm; Breadth: 40 - 48cm; Height: 5 to 7cm Weight :< 8 kg;

Load capacity: not less than 120kgs.

## INTEGRITY PACT

#### Between

Commerce & Transport (Transport) Department herein after **referred to as** "The Principal", and ...... **herein after referred to as** "The Bidder / Contractor"

### **Preamble**

In order to achieve these goals, the Principal will appoint Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

#### Section 1 - Commitments of the Principal

- (1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:
  - a. No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
  - b. The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.
  - c. The Principal will exclude from the process all known prejudiced persons.
- (2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

## Section 2 - Commitments of the Bidder(s)/ Contractor(s)

(1) The Bidder(s)/ Contractor(s) commit themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.

- a. The Bidder(s)/ Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
- b. The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- c. The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- d. The Bidder(s)/ Contractor(s) will, when presenting their bid, disclose any and all payments made, are committed to or intend to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- e. Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.
- (2) The Bidder(s)/ Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

# Section 3 - Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings

## Section 4 - Compensation for Damages

- (1) If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.
- (2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the

Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

## Section 5 - Previous transgression

- (1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anticorruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.
- (2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

## Section 6 - Equal treatment of all Bidders / Contractors / Subcontractors

- (1) In case of Sub-contracting, the Principal Contractor shall take the responsibility of the adoption of Integrity Pact by the Sub-contractor.
- (2) The Principal will enter into agreements with identical conditions as this one with all Bidders and Contractors.
- (3) The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

# Section 7 - Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer/ Commerce & Transport (Transport) Department.

#### Section 8 - Independent External Monitor (IEM)

- (1) The Principal appoints competent and credible Independent External Monitor for this Pact after approval by Central Vigilance Commission. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- (2) The Monitor is not subject to instructions by the representatives of the parties and performs his/her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him / her to treat the information and documents of the Bidders/Contractors as confidential. He/she reports to the Secretary, Commerce & Transport (Transport) Department.
- (3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access

- (4) without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his/her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractors.
- (5) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on Non-Disclosure of Confidential Information' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising at a later date, the IEM shall inform Secretary, Commerce & Transport (Transport) Department and recues him/ her from that case.
- (6) The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
- (7) As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/she will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- (8) The Monitor will submit a written report to the Secretary, Commerce & Transport (Transport) Department within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- (9) If the Monitor has reported to the Secretary, Commerce & Transport (Transport) Department, a substantiated suspicion of an offence under relevant IPC/ PC Act, and the Secretary, Commerce & Transport (Transport) Department has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner/ Commerce & Transport (Transport) Department.
- (10) The word 'Monitor' would include both singular and plural.

## Section 9 - Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Secretary, , Commerce & Transport (Transport) Department .

## Section 10 - Other provisions

- (1) This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
- (2) Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- (3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- (5) Issues like Warranty / Guarantee etc. shall be outside the purview of IEMs.
- (6) In the event of any contradiction between the Integrity Pact and its Annexure, the Clause in the Integrity Pact will prevail.

(For & On behalf of the Prir	ncipal) (	For & On behalf of I	Bidder/Contractor)
(Office Seal)		(Office Seal)	
Place			
Date			
Witness 1:			
(Name & Address)			
Witness 2:			
(Name & Address)			
	44		

# [To be submitted on the Letter head of the Bidder Company]

# Format for submitting Profile

Tender Ref: \_\_\_\_\_

Dated: dd/mm/yyyy

# Profile of the Bidder/Lessor

SI. no.	Particulars/Item	Details	Remarks
1.	Name of the Bidder		
2.	Status of the Bidder (Operator/ Lessor)		
3.	Address of the Bidder		
4.	Contact person (s) Name with Contact details		
5	Name & Address of the Main Bank		
6.	Contact person (s) Name with Contact details		
7.	Type Wise Fleet Size	S.N. A/C Type Fleet 1 2 3 4	
8	List of Clients SI. No. Client 1 2 3 4	A/C Type/Model No. of A/C	

SI. no.	Particulars/Item	Details	Remarks
9	Attach Audited Annual Reports for last 03 years (2020-21, 2021- 22 and 2022-23) Please indicate year wise Turnover for the above period (a) Turnover	Yes / No 2020-21, 2021-22 and 2022-23	

Signature:

Dated:

Name:
Designation:
Company:
Phone: Fax:
Mobile:
E-mail:

# [To be submitted on the Letterhead of the Bidder]

Technical Details of Helicopter Offered: 01 No. Helicopter for HEMS by day

Additional page may be used if required

S/N	Particulars	H/c 1
1	Name of Owner	
2	Address of Owner	
3	Nationality of Owner	
4	Name of Lessor	
5	Address of Lessor	
6	Helicopter Type	
7	Helicopter Model	
8	Number of seats offered under Mission Profile	
	Onshore	
9	MSN	
10	Airframe Hours	
11	Airframe Cycles/Landings/RINs	
12	Country of Registration	
13	Date of Manufacture	
14	Maximum Take Off Weight	
15	Maximum Landing Weight	
16	Maximum Zero Fuel Weight	
17	Maximum Fuel Capacity (Litres)	
18	Seat Configuration with	
10	stretcher	

Signature: Name: Company: Designation: Phone: Fax: Mobile: E-mail: Dated:

# HELICOPTER MOBILISATION SCHEDULE

Helicopter Type/ Model: \_\_\_\_\_

Commerce & Transport (Transport) Department Delivery Requirement		Delivery Offered by Bidder, if prior to Tender Delivery schedule
H/c	Proposed Month & Year	Proposed Month & Year
1 <sup>st</sup>	75 days from the date of issueof Letter of Award	

Signature: Dated: Name: Designation: Company: Phone / Mobile:

## [Proforma Tender Letter to be submitted on Bidder's Letterhead]

То

The Additional Secretary to Govt.-cum-Director of Aviation Commerce & Transport (Transport) Department , Kharvel Bhavan Bhubaneswar 751001

Ref:

Dated:

Dear Sir,

## Sub: Tender for Lease of Helicopter/s

With reference to your Tender No. Commerce & Transport (Transport) Department .Dated: **dd/mm/yyyy** ('**Tender**') for lease of \_\_\_\_\_\_Helicopter as specified in detail in the Tender. I/We hereby submit our Technical Proposal through e-tender for the same in the specified formats consisting of the following:

- 1. Profile of the Company;
- 2. Technical Information/details of the Helicopters;
- 3. Integrity Pact duly signed; and

I/We hereby confirm that we have read and understood the Instructions contained in Notice Inviting Tender (NIT), Instruction to Bidders for E-Tendering, Bidders eligibility criteria, Scope of Works and General Terms and Conditions, Bid Rejection Criteria and Bid Evaluation Criteria, applicable DGCA CARs and have thoroughly examined and complied with specifications of the Helicopters and confirm our unconditional acceptance of all terms and conditions of the Tender document. Further, we offer our services strictly in accordance with the tender requirements and applicable DGCA regulations.

Our proposals and schedules submitted herein shall remain firm and valid in accordance with the bid validity specified in the Tender.

Signature: Name: Designation: Company: Phone: Fax: Mobile: E-mail: Dated:

# ANNEXURE-T5

## CHECK LIST

The bidders are advised in their own interest to ensure that the following points/aspects in particular have been complied with in their offer failing which the offer is liable to be rejected.

- 1. Please tick whichever is applicable and cross whichever is/are not applicable.
- 2. Please sign each sheet.
- 3. The check-list duly filled in must be returned along with the offer.
- 4. Bidder can add points in the checklist in order to comply with the helicopter and equipment specifications

	INFORMATION/DOCUMENT	Confirmation Yes/No
1.	Whether Tender processing Fee has been paid (as per portal)?	
2.	Whether Annexure-T4 has been submitted?	
3.	Whether proof of meeting eligibility and experience has been attached?	
4.	Whether Integrity Pact has been attached?	
5.	Whether Technical details with supporting documents as per Section 3, Section 4 and Annexure T2 have been submitted?	
6.	Whether Annexure-T1 to T5 have been submitted.	
7.	Whether the rates quoted exactly as per price bid format Annexure-F1 submitted?	
8.	Whether the period of validity of the offer is as required in the bidding document?	
9.	Are the pages of the offer consecutively numbered and an indication given on the front page of the offer as to how many pages are contained in the offer?	
10.	Has the offer been prepared in sufficient details/ clarity so as to avoid post tender opening clarifications/amendments?	
11.	Whether all the Terms and Conditions of the tender are acceptable.	
12.	Whether offers/bids valid up to 120 days.	

Annexure-F1

## PRICE BID

# Financial Proposal for Charter of 01 Helicopter for HEMS

## SCHEDULE OF FIXED AND FIRM RATES TO BE SUBMITTED WITH BID

The bidders are advised to give necessary information required by respective columns. If the bidders fail to fill-up the columns, their bids shall not be evaluated.

 Company Name
 :

 Type and model of Helicopter
 :

 No. of helicopter offered:
 :

## Details of Rates and Total contract value per Helicopter plus applicable GSTs:

Sr. No.	Particulars	Rate	Quoted Rate (INR)
1.	Quotation for 40 flying hours per month (i.e. MGF)	Per Helicopter	
2.	GST value NIL since air ambulance are exempt category	0%	NIL
3.	Total Contract Value (monthly quote for 40 hrs. as given in S. No.1 multiplied by 12 months)	12 months	

The Financial Bids will be evaluated on the basis of Total cost implications to Commerce & Transport (Transport) Department during the 01 year contract period. The evaluation shall be carried out to select the least cost bid. Un-conditional Discounts offered, if any will be considered in price evaluation. Conditional offers or discounts would not be considered for evaluation.

Note:

- 1) All direct and indirect taxes including custom duty, octroi, cess, levies, fees, charges, costs, etc. along with freight, insurance, landing and parking charges at various locations, as applicable, shall be borne by Bidder.
- 2) Bidders are mandatorily required to attach the Price Break Up along with their financial bid in the above prescribed format. The Price Break-up if submitted in the technical bid stage will result in the disqualification of the bidder.

Signature \_\_\_\_\_

Designation \_\_\_\_\_